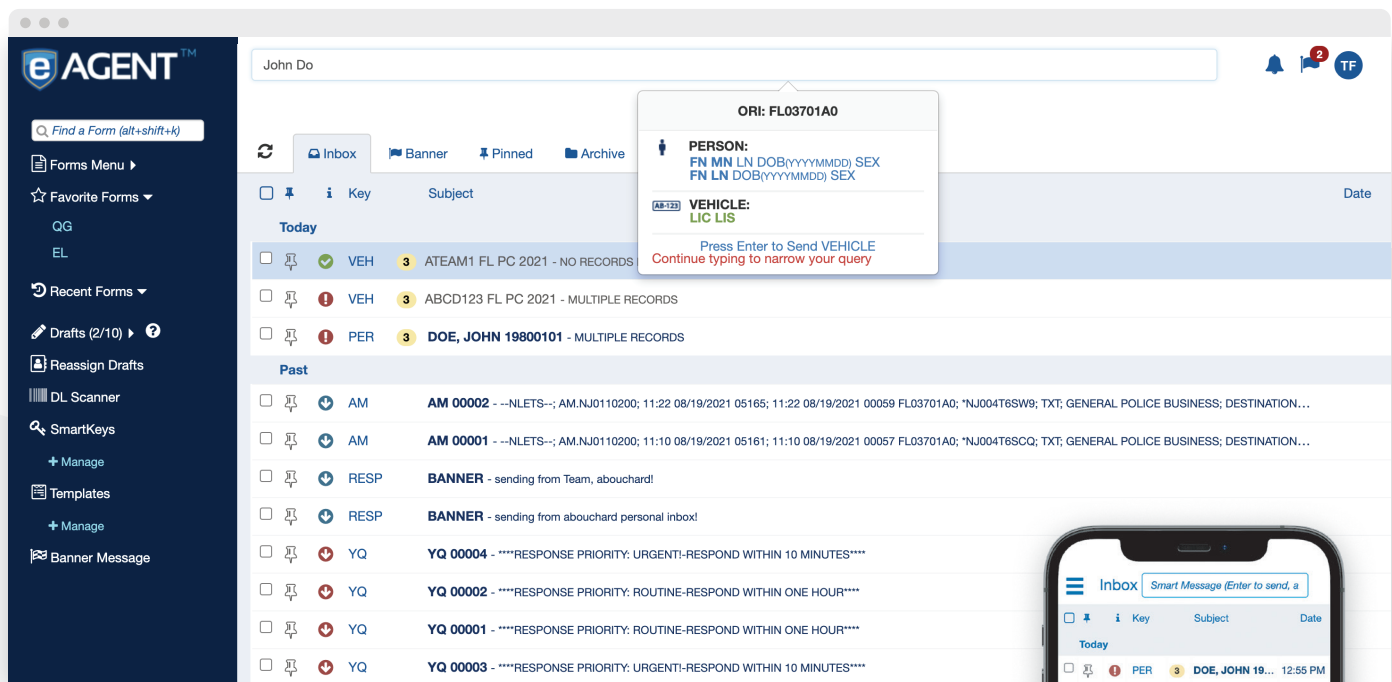




## THE ZERO FOOTPRINT NCIC ACCESS SOLUTION

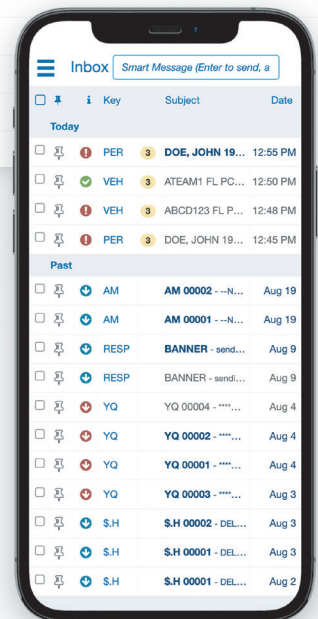
### eAgent is the most innovative browser-based, full-access NCIC solution

"Browser-based" and "zero footprint" simply mean that eAgent 2.0 runs in any modern web browser - no installation necessary. eAgent 2.0 was designed to have the look and feel of an email inbox, neatly displaying all transactions in a customizable workspace. This solution provides full-access to all NCIC forms and message keys available in your state, neatly packaged into a cutting edge, evolved solution that is optimized for 24x7 dispatchers.



### We design for you

After 20+ years of supporting eAgent solutions, we have developed one of the largest networks of NCIC users in the nation. This has helped us create the most user-inspired NCIC solution to ever hit the market. We developed it with your feedback every step of the way. eAgent 2.0 is designed so you'll feel like you've been using it for years, whether you're an experienced TAC or new to dispatching.



# Savvy new features you will love

John Do

ORI: FL03701A0

PERSON:  
FN MN LN DOB(YYYYMMDD) SEX  
FN LN DOB(YYYYMMDD) SEX

VEHICLE:  
LIC LIS

Press Enter to Send VEHICLE  
Continue typing to narrow your query

## Smart Message

Quickly run queries on people, vehicles, guns, vins, and more through ourvSmart Message. Predictive query technology makes submitting transactions fast and easy.

Message Detail

VEHICLE ABCD123 FL PC 2021 (48728249) 9/1/2021 12:48:45 Reopen Open with

RESP FRQ 00004 (48728251) 9/1/2021 12:48:46

Forward with FAM Forward with AM Retrieve with FMR

FRQ FL03701A0ABCD123  
—DHSMV— (0.00 sec)

DHSMV - PLATE: ABCD123 LICENSE PLATE NUMBER REPLACED BY: 143LCH

## Message detail

Smart message runs multiple message keys at once and responses can be easily collapsed and expanded. Any matches are highlighted for easy visibility.

VIN-VINassist

Select 'Populate' below to enter the following information into the form.

Vehicle Year	Vehicle Make
2015	TOYT ( TOYOTA )

## VINassist

Forms integrate with VINassist for vehicle entries, so vehicle information can be automatically populated into the form with a VIN.

Urgent Hit Confirmation Unanswered 2:10 Remaining

Urgent Hit Confirmation has not been answered within the 10 Minute time frame.  
No one has yet accepted responsibility for response to this YQ.  
Click 'Send Pending Response' to send a YR with a Confirmation Status of Pending until you have completed your work.  
Ref: ORI/SCLED00E1 NIC/M225400369

Close Send Pending Response View YQ

## YQ/YR hit confirmation workflow

Hit notifications will appear to all users logged into eAgent. If left unanswered a secondary reminder will be sent.

Find a Form (alt+shift+k)

Forms Menu Articles Boats Criminal Histories Drivers Licenses (FDQ) Query Florida Drivers License Gangs (DQ) Query Out of State Drivers License by Name / Number Guns (DQG) Query Out of State Drivers License Hit Confirmations

## Message keys

All forms and message keys available in your state exist in eAgent 2.0 and searching for what you need is quick and simple.

PER	3	DOE, JOHN 19880101 - MULTIPLE RECORDS
VEH	3	ATEAM1 FL PC 2021 - NO RECORDS FOUND
VEH	3	ABCD123 FL PC 2021 - MULTIPLE RECORDS
PER	3	DOE, JOHN 19800101 - MULTIPLE RECORDS

## Return

Returns are easy to read with our inbox format and all transactions are bundled together with the number of responses highlighted.